

Friendly L2TP Client

Benefits and features

- ▶ Includes Friendly's L2TP driver
- ▶ Does not require IPSEC for Win 95 and above
- ▶ Pre qualifies subscriber's PC for Broadband connectivity
- ▶ Enables 100% branding and Pre-portal approach via fully customized dialer
- ▶ Remotely updates software and patches on subscribers PC
- ▶ Installs network components and configures PC for Broadband connection
- ▶ Generates diagnostic reports of subscribers' PC to reduce help-desk cost
- ▶ Sets browser and email client according to xSP requirements (Optional)
- ▶ Integrates with online registration (Optional)
- ▶ Offers dial-up back-up (Optional)
- ▶ Allows multi-lingual support



Enabling **Internet** and **Broadband** Services

Seamless installation of account set-up

- Sets Ethernet card (IP/DHCP)
- Installs TCP/IP
- Binds TCP/IP to Ethernet
- Installs L2TP drivers
- Installs and configures browser and email
- Install all specified ISP Third party software
- Integrates seamlessly with online registration

Reduced customer support costs

- Direct connection to the subscribers' PC
- Remotely controls subscriber's Internet and L2TP settings
- Delivers software and updates via "Push" technology
- Generates diagnostic reports of subscribers' PC to reduce help-desk cost

An innovative marketing tool on the subscriber's PC

- Fully customized dialer enables 100% branding and supports skins
- User interface can be remotely updated
- "Pre-portal" approach assists xSP to promote new services on subscriber's PC

Supported platforms:
All windows OS

In addition to The Connectivity Clients, Friendly Technologies provides a wide range of solutions for the server side of Broadband connectivity. This includes:

- BroadbandReady™ - the perfect marketing tool for xSPs to identify, qualify and acquire customers.
- FriendlySI™ –The comprehensive service initiation solution.
- FriendlyPDS™ - A direct channel to the subscribers' PC